



ABA Section of Litigation publishes article by Partner Mark Rooney on responding to a consumer demand letter

January 29th, 2020

On January 28, the American Bar Association (ABA) Section of Litigation Consumer Litigation Committee published Partner [Mark Rooney's](#) article, "How to Respond to a Consumer Demand Letter."

Although each case will be different, Mark presents a general framework for crafting an effective response to a demand letter relating to alleged violations of the Telephone Consumer Protection Act (TCPA), Fair Debt Collection Practices Act (FDCPA), and Fair Credit Reporting Act (FCRA).

Mark is a partner in the firm's Washington, DC office. His clients include debt collectors, mortgage servicers, creditors, banks and other businesses facing consumer lawsuits with an emphasis on issues arising under the FDCPA, TCPA, FCRA, and other consumer protection laws. Mark also provides compliance counseling and advice, responses to government investigations, oversight of managed review and document production, and other litigation support services. He co-chairs the ABA Consumer Litigation Committee's Subcommittee on TCPA and FDCPA Litigation.

[Click here](#) to read the article.

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