



ARTIFICIAL INTELLIGENCE REGULATION IN CONSUMER FINANCIAL SERVICES AND RENTAL PROPERTY MANAGEMENT: WHAT'S AHEAD IN '26

November 3rd, 2025 | [Jay Harris](#) and [Webb McArthur](#)

Consumers aren't waiting to deploy AI agents in their 24/7/365 searches for consumer products – including financial services and leases. Nor are regulators reducing expectations for service levels, fair practices and nondiscrimination, accuracy, documentation, and ease of use. Between the two: consumer financial services and real estate providers (and their vendors and counsel) are deploying AI tools to meet these twin growing expectations. Our AI panel will review current issues in automated consumer communications disclosures, algorithmic discrimination in consequential decisions, and documentation requirements for back-office use, framed by the latest federal and state statutory obligations and regulatory guidance. Panelists: James W. Harris, Partner, Hudson Cook, LLP, Washington, DC J. Webb McArthur, Partner, Hudson Cook, LLP, Washington, DC