



CDIA Webinar Rebroadcast, February 5 – Investigating Credit Disputes: The What, Where, Why & How

January 16th, 2019

Live Event – Jan. 17th at 2pm ET

Rebroadcast – Feb. 5th at 2pm ET

Data furnishers have seen an increased number of consumer disputes over the last few years, which can strain resources and result in legal risks under the Fair Credit Reporting Act (FCRA). Furnishers are required to investigate and respond to consumer disputes within 30 days and must often manage unexpected changes in the volume or type of disputes they receive.

Join [Lisa C. DeLessio](#), Partner at Hudson Cook LLP, as she examines the legal requirements and regulatory landscape around the dispute resolution process and discusses practical tips for handling disputes. This event includes a live Q&A session moderated by Francis Creighton, President & CEO at the Consumer Data Industry Association.

Discussion Topics Include:

- Recent Consent Orders and Enforcement Actions
- Regulatory Guidance
- What does it mean to conduct a reasonable investigation?
- Tips for evaluating and investigating disputes, including frivolous disputes and fraud or identity theft claims
- Can tradelines be deleted?
- When should accounts be marked in dispute?
- What can I learn from the disputes?

As examiners and regulators have shown renewed focus on accuracy and the dispute resolution process, it is vital for furnishers to know the critical steps involved when responding to disputes. [Register today](#) to better understand your compliance obligations and your potential legal risks.

Duration: 75 minutes

Cost:

- \$165 per phone line – CDIA Members
- \$240 per phone line – Non-Member

- Complimentary – Annual Teleseminar Subscribers

For more information and to register, [visit CDIA](#).

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