



Easier Said Than Done: Text Message and Email Communications under the CFPB's Proposed Debt Collection Rules: Part I in the series

June 19th, 2019 | [Chuck Dodge](#) and [Anastasia V. Caton](#)

June 19 from 2:00 – 3:00 pm Eastern

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Presenters:

[Chuck Dodge](#)

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In its new proposed debt collection rules, the CFPB proposes to expressly authorize debt collectors to communicate with debtors using text messages and emails. But with that authority comes great compliance responsibility. The CFPB proposes to impose limitations and requirements on debt collectors' electronic communications with consumers, but it also proposed to include "safe harbor" procedures to allow debt collectors who comply with the electronic communication procedures some discernible parameters within which to operate.

Hudson Cook attorneys Chuck Dodge, Anastasia Caton and Nora Udell presented a webinar on how the CFPB's proposed debt collection rules seek to regulate email and text message communications. Stay tuned for the next webinars in the series.

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