



Managing Exposure to Consumer Claims Through Arbitration Provisions: Still the Best Way to Manage Risk

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Plaintiffs' attorneys continually look for ways to gain the leverage afforded by class action litigation. Understanding this risk helps put compliance efforts into perspective. This panel will discuss recent court decisions relating to the enforcement of arbitration provisions, updates to arbitration organizations' handling of mass arbitration filings, and the costs and risks associated with this procedural tool in plaintiffs' counsel's toolbox.

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