



## SHAKE IT OFF: AVOIDING COURTROOM DRAMA AND COSTS WITH CONSUMER ARBITRATION

November 3rd, 2025 | [Justin B. Hosie](#) and [Julia K. Whitelock](#)

Players are gonna play and haters are gonna hate, but you will be armed with the current issues facing consumer arbitration to draft effective arbitration clauses and navigate the consumer arbitration process. This panel features insights from an ADR provider and Hudson Cook compliance and litigation attorneys. Panelists: Justin B. Hosie, Partner, Hudson Cook, LLP, Ooltewah, TN Shane W. Mulrooney, General Counsel, New Era ADR, Chattanooga, TN Julia K. Whitelock, Partner, Hudson Cook, LLP, Washington, DC