



Weaponized Complaints: Navigating Enforcement & Consumer Claims

April 2nd, 2026 | [Anastasia V. Caton](#), [Robert D. Tilley](#) and [Julia K. Whitelock](#)

Date: June 3, 2026

Time: 2:30 PM – 3:00 PM

Location: Salons A-C

Hudson Cook Speakers:

Rob Tilley

Julia Whitelock

Anastasia Caton

Description:

In the absence of CFPB activity, the FTC and state Attorneys General are increasing enforcement efforts using theories like “junk fees,” data privacy, and disclosures.

At the same time, consumer complaints are becoming more sophisticated and higher in volume—from sovereign citizen tactics to AI-generated legal theories.

This session provides a practical, strategy-focused discussion on how to address both regulatory enforcement trends and evolving consumer complaint risks.