



Webinar, November 14 – Navigating the Compliance Risks of Settling Consumer Accounts

November 14th, 2018 | [Anastasia V. Caton](#) and [Rebecca E. Kuehn](#)

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As the holiday season approaches, followed closely by tax refund season, creditors are starting to consider options for offering customers the opportunity to settle past due accounts. Settlement offers, negotiations, and resulting loan modifications or settlement agreements carry compliance risk. The webinar covered issues ranging from consumer-facing communications about the agreement to consumer reporting on the settlement.

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